



Patient Satisfaction Survey

The staff at Midwest Center for Youth & Families is dedicated to providing high quality, evidence-based treatment that helps our patients and their families achieve a life worth living. During the first quarter of 2017, a satisfaction survey was administered to residents upon discharge which asked them to rank their level of agreement with statements pertaining to their treatment on a scale of 1-5.

1 = Strongly Disagree 5 = Strongly Agree



I feel better now than when I was admitted

4.9 out of 5.0



Overall I was very satisfied with my treatment

4.9 out of 5.0



I would recommend this facility to someone needing treatment

4.7 out of 5.0

"We knew we needed to help our daughter, and were happy to learn about Midwest Center. At the beginning of her stay, we didn't understand why there were so many rules and so much structure, but soon we began to see Abby's progress, and realized this was exactly what she needed. Now Abby is much more in control of her emotions. She is more respectful, getting good grades, and is more confident. She uses her DBT skills every day, especially when handling stressful situations. Instead of losing control like she used to, she is able to deal with things calmly. We are so proud of her!"

- Parents of 12-year-old former resident

"It has been a little over a month since our daughter was discharged and she is doing really well at this point in time. There are of course days that are more challenging, but it is evident to us that she recognizes these times and really puts in effort to get through them. School is going well, her grades are good, and even math has become less stressful. The DBT skills are working well, and she has made a successful transition back to our family. We were very pleased with the Midwest experience and treatment approach. Thank you again for the work you do and the results you helped our daughter achieve during her stay. We would highly recommend Midwest to anyone who is going through similar circumstances."

- Parents of 14-year-old former resident

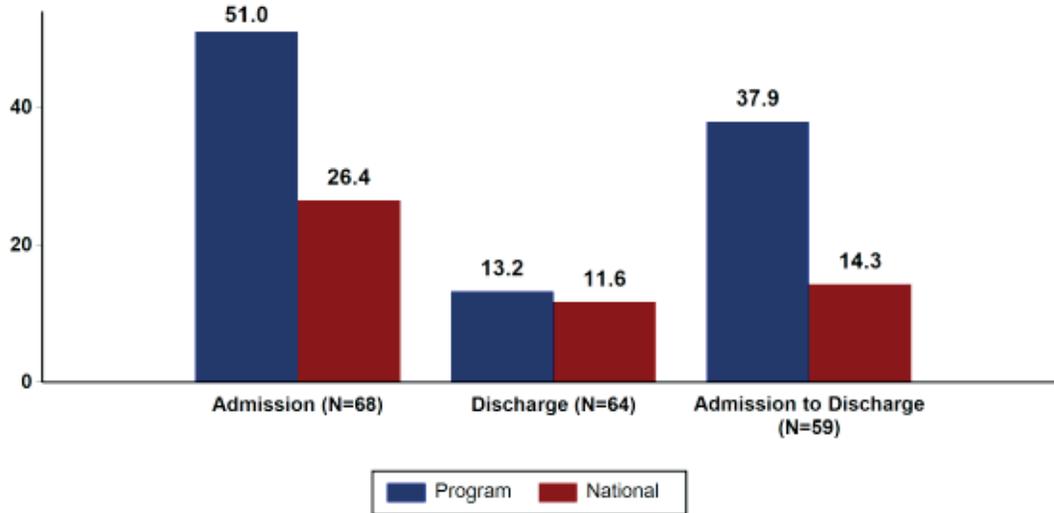
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BPRS—Brief Psychiatric Rating Scale for Children

Average Change Scores for Patients Discharged in Q1 2017

The Brief Psychiatric Rating Scales for Children is a clinician’s rating of the level of severity of a patient’s functioning and symptoms obtained through a structured interview conducted with the patient. The total scores range from 0 to 54 with higher scores indicating greater severity. Change scores range from –54 to +54, with positive scores indicating greater improvement.

Admission scores indicate severity of problems as assessed at admission. Discharge scores indicate severity of problems as assessed at discharge. Change scores indicate the change in severity of problems from admission to discharge. A negative score indicates that the patient has “worsened” since admission.



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CABA-I—Child and Adolescent Behavior Assessment—By Informant

Average Change Scores for Patients Discharged in Q1 2017

The Child & Adolescent Behavior Assessment is a structured questionnaire developed to assess severity of problematic behaviors. Higher scores indicate greater levels of difficulty. Change scores range from –3 to +3, with positive scores indicating greater improvement.

Admission scores indicate severity of problems as assessed at admission. Discharge scores indicate severity of problems as assessed at discharge. Change scores indicate the change in severity of problems from admission to discharge. A negative score indicates that the patient has “worsened” since admission.

